**“ETHICS IN ACTION: COMMUNICATING AND CONNECTING MORE EFFECTIVELY WHILE OPTIMIZING THE CLINICAL EXPERIENCE.”**

**DESCRIPTION:**

Everyone knows how to communicate but very few know how to truly connect. When we move from simply communicating to connecting we adhere to the seven core values of the physical therapy profession. In this educational and interactive 2-hour course you will experience and learn how to communicate more effectively with those in leadership, with your fellow therapist, and more importantly those that place their trust in you for their recovery, your patients.

**OBJECTIVES:**
-Learn methodology to provide excellence and exceed expectations by applying the correct communication strategy to improve outcomes.
-Learn how to communicate in a way that focuses on your unique strengths.
-Recognize the communication style of the individual you are speaking with to more easily relate to them on their level.
-Learn how to provide compassionate/caring service and gain influence through active listening.
-Experience the three levels of listening to gain deeper understanding and how to apply immediately.